What's in the crystal ball for pharmacy?

We asked over 100 forward-thinking pharmacists that question, here's how they answered:



720/ of pharmacy leaders are SOMEWHAT PREPARED for these changes.

How can we change that answer to **VERY PREPARED**? To start, you need to create more time for yourself and your staff. You've heard it a million times: manually counting pills—no longer works. Using automation to cut down on time spent counting pills and filling prescriptions gives you time to diversify your service offering and boost the morale of your staff.

of these pharmacy leaders view RETAINING STAFF as the best way to navigate change.

Staffing challenges remain an ongoing issue in the pharmacy industry. Retaining talented technicians and pharmacists is key to navigating change and implementing new growth strategies.

Here are *a few creative ways* other pharmacy leaders are empowering their team, curbing burnout, and retaining happy & motivated staff:

- Implement a technician-tier system. This gives your technicians a path for growth and advancement.
- 2 Establish a patient onboarding program. Have a dedicated staff member head it up, giving them opportunities outside of filling prescriptions while growing your Med Sync program and boosting adherence.
- Provide expanded roles for staff. Expanded services like vaccine administration and disease testing drive revenue and give your team opportunities to do more than fill prescriptions at the bench.



Automating gives back more time in your day to implement initiatives like these that help you navigate change and stay ahead.

