### Parata PASS Solutions















# Our Story

A pharmacist, rocket scientist, investment banker, and salesman walked into a bar...

What sounds like the start of a joke is the beginning of our story. These are Parata's four founders. In 2001, they came together to solve a problem: pharmacy teams were spending more time filling prescriptions than counseling customers. Backed by an angel investor who shared their vision, the Parata team set out to create the best automation the pharmacy industry had ever seen.



This spirit of problem solving and collaboration remains at the heart of our culture — starting with our name. Parata is Latin for "to prepare" or "to make ready." We're always



looking ahead to help pharmacies prepare for the next shift in health care and the next customer who walks through the door.

In 2008, we wowed the pharmacy world by launching Parata Max and Parata Mini — shattering perceived limits in vial dispensing efficiency and accuracy. Soon after, we introduced technology that revolutionizes medication management: Parata PASS, the first in our suite of adherence packaging solutions. Today, Parata offers the most extensive pharmacy automation portfolio in the industry.

We're proud of our history and energized by our vision.

We come to work every day to empower pharmacy teams to play a pivotal role in each person's journey to better health. We see a future where people recognize pharmacies as centers for wellness and turn to their trusted pharmacy teams for coaching and advice. We hope you'll join us in creating that future.

## Our Solutions



#### Parata PASS 500®

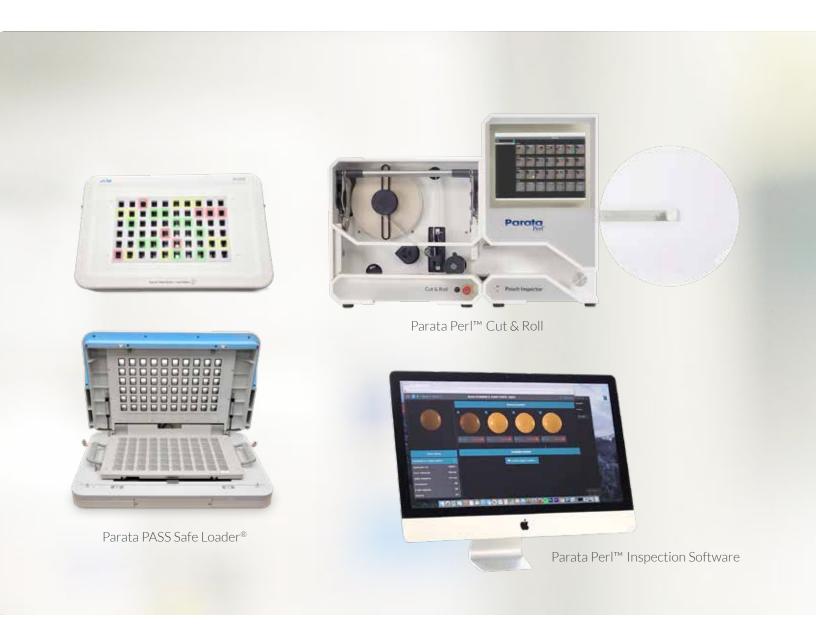
PASS is a gravity-fed unit- or multidose pill dispensing and packaging system. Packaging roughly 35 to 50 pouches per minute dependent on pharmacy workflow, PASS integrates into the pharmacy environment and utilizes information from the pharmacy's current software.

#### Parata Pivot®

Pivot integrates multiple Parata PASS packagers as one – to simplify and streamline your operation. Pivot uses advanced analytics to recommend the optimal PASS packager for each batch, reducing special tablet tray use by more than 25 percent.

#### Parata PASS Ware®

Parata PASS Ware makes it easy to prepare medications safely, efficiently, and accurately. Developed in close partnership with pharmacists, PASS Ware includes the features and functionality you need.



#### Parata PASS Safe Loader®

PASS Safe Loader provides a safer, easier way to manage one-off medications, over-the-counter drugs, half tabs, and slow movers. The light-to-fill tray automates the preparation of special tablet system (STS) trays. Just follow the lights to prevent potential mix-ups and streamline your workflow while promoting security and accountability.

#### Parata Perl™ Cut & Roll

Save time and money with pouch packaging verification that operates on-demand and learns on-the-fly. Parata Perl Cut & Roll inspects and neatly bundles 1.6 pouches per second. With two powerful, high-speed cameras, Perl images and identifies the contents of each pouch.

#### Parata Perl™ Inspection Software

Quick and efficient inspection is driven by our intelligent, web-based software. Perl identifies existing drugs and learns new ones in only seconds. Images of each pouch are captured, inspected, and stored to ensure accuracy. You only need a web browser to access Perl — no proprietary software or extra PCs required.

## Our Workflow

After receiving information from your host system, Parata Pivot uses algorithms to make packaging recommendations.

Pivot sends the approved information to PASS Ware for medication preparation.

One-off medications, over-the-counter drugs, half tabs, and slow movers are prepared using STS trays. Medications are packaged by date and time of dose









#### Parata Pivot®

Integrates individual Parata PASS packagers as one – to simplify and streamline your operation

- Optimize batch routing
- Better manage your inventory
- Generate global reporting

#### **Pass Ware**

Expect flexibility and control with easy-to-use software that drives packaging

- Wide range of reporting
- Drag-and-drop editor to customize pouch design

#### Parata PASS Safe Loader®

Safely and accurately produce STS trays

- Prevent human error
- Boost workflow efficiency

#### Parata PASS 500®

- Create custom pouch designs by patient or facility
- Manage one-off meds, OTCs, half tabs, and more with STS trays
- Ensure a match between the drug and smart canister with barcode scanning

Completed pouches are wound for easy transfer from one product to another.

Each pouch is inspected, cut, rolled, and dropped into the appropriate bin.

Intelligent software identifies existing drugs and learns new ones in only seconds for optimal workflow.

Completed strips are packaged and ready for distribution.







#### i-Rolly

Keep pouch strips organized throughout the packaging process with easy product-toproduct transfer

• Each spool holds up to 1,200 medication pouches

#### Parata Perl™ Cut & Roll

The fastest pouch inspection technology

- Two high-speed cameras capture images so clear only a small percentage of pouches need a closer look
- Cut, roll, and secure strips by patient, hour of administration, or facility

#### Parata Perl™ Inspection Software

Perl's intelligent, web-based inspection application identifies existing drugs and learns new ones in only seconds

 Up to 5 concurrent users can access the application from any computer on the network

#### **Packaging**

Parata provides convenient strip packaging dispenser boxes

 Conveniently fits on a nurse's cart

## Our Services

We get it. Technology can be daunting. With Parata, you're never alone.

#### Help before you purchase.

Our industrial engineers combine years of pharmacy knowledge with valuable insights about optimal process flow, labor investments and best practices to help you achieve operational excellence. These Lean Six-Sigma experts, leveraging key insights from working across all market segments, can assist you in maximizing efficiency and return on investment.

### Support starts before and continues after installation.

Parata will provide a dedicated Project Manager (PM) to assist with the implementation process of our products. Once you're up and running, a customer success manager (CSM), with a wealth of experience and product knowledge, is committed to help you drive success.

### Even when you can't see us, we're still connected.



Your Parata technology is remotely monitored by Parata's Performance Services team through the Internet of Things (IoT). This technology gives us another way to support you, maximizing yourtechnology investment.

### Parata-employed service teams are, well – at your service.

Call us at home in Durham, North Carolina. We can be ready to take your call 24/7, every day of the year. Our Parata Technical Assistance Center (PTAC) Engineers and Specialists:

- Resolve 75% to 85% of all issues over the phone
- Resolve up to 75% of issues in under 20 minutes

#### Help is on the way.

Our Field Service Engineers (FSEs) are located across the country keeping our fleet of more than 3,500 automation systems running at peak performance, resolving 92% of issues in just one visit. Field Service Engineers:

- Provide pharmacy team training
- Are Parata employees, not sub-contractors
- Support a 99% fleet uptime
- Receive up-to-date training and certification

We know how important it is to quickly resolve any issues you may have. Parata's team is here to help so you can get out front and stay focused on your customers.





